



WIZARD OF WOOD FLOORING & SURFACES, LTD.

OVER 25 YEARS OF EXPERIENCE

So you have decided on recoating a hardwood floor...

Here's what to expect:

- 1 *Move furniture and valuable pieces.* If you choose to have us move any furniture, there will be an added charge. While we make every effort to be careful with your possessions, our staff can not be held responsible for any breakage or damage.
- 2 *There will be some fine dust!* Even though we use the top-of-the-line dustless machinery, the extra fine dust which is created in the extra fine sandings between coats will not be completely trapped. To aid you in clean-up, please cover or remove hard-to-clean possessions, hang sheets or plastic, and place old towels in front of closed doors to help prevent extra fine dust from affecting adjacent areas to where the hardwood is being worked on. We will hang plastic in doorways only; any extra plastic desired will be hung at an extra charge. When hanging plastic, we always use the most recommended tape on the market to reduce any "pulling" of the paint; however, if the surface was not properly prepared by the painter, any tape will pull off the paint. Be prepared to do paint touch-ups once the floor has been completed.
- 3 *Regarding adhesion of finish coats:* waxes, certain oil-based products, and cleaners may cause the newly applied floor finish to peel, bubble or crack. While we take every precaution to make certain that the finish is properly applied, we can not be held responsible if the floor finish peels, bubbles, or cracks due to oil-based products, waxes, or cleaners which were unfortunately used to clean the floor. If this unfortunate situation occurs, the floor must be sanded at an additional expense. Always check with us before using a cleaner on your floor!
- 4 *Garbage from the sanding and finishing will be collected and put at the curb for your convenience.* If the garbage at the curb is not acceptable, then the garbage can be hauled away at an additional expense.
- 5 *Regarding baseboard and shoe (or quarter round):* these do not have to be removed at the start of your wood floor work. However, while we take every opportunity to be careful, the heavy machinery may unfortunately nick existing walls, baseboard, or shoe (quarter round) during sanding or buffing. Once the work is completed, you may need to touch up these areas.
- 6 *Certain finishes temporarily affect carbon monoxide detectors.* We strongly recommend that you remove these while the floor work is being completed.
- 7 *Remember your pets!* All pets, especially birds and fish must be removed and kept clear of the work area for the duration of the completed work—most importantly when putting finish coats on the floor! Even though the floor may seem dry to the touch, an animal's nails will still scratch the floor until the finish coat has fully cured.

If any further questions should arise, please feel free to call us and we will do our best to accommodate your needs.