

So you have decided on putting in a hardwood floor...

Here's what to expect:

- 1 Move furniture and valuable pieces. If you choose to have us move any furniture, there will be an added charge. While we make every effort to be careful with your possessions, our staff can not be held responsible for any breakage or damage.
- 2 There will be dust! Even though we use the top-of-the-line dustless machinery, the extra fine dust which is created in the finer sandings will not be completely trapped. To aid you in post-sanding clean-up, please cover or remove hard-to-clean possessions, hang sheets or plastic, and place old towels in front of closed doors to help prevent extra fine dust from affecting adjacent areas to where the hardwood is being worked on. We will hang plastic in doorways only; any extra plastic desired will be hung at an extra charge. When hanging plastic, we always use the most recommended tape on the market to reduce any "pulling" of the paint; however, if the surface was not properly prepared by the painter, any tape will pull off the paint. Be prepared to do paint touch-ups once the floor has been completed.
- 3 Garbage from the sanding and finishing will be collected and put at the curb for your convenience. If the garbage at the curb is not acceptable, then the garbage can be hauled away at an additional expense.
- 4 Regarding baseboard and shoe (or quarter round): these do not have to be removed at the start of your wood floor work. However, while we take every opportunity to be careful, the heavy machinery may unfortunately knick existing walls, baseboard, or shoe (quarter round) during sanding or buffing. Once the work is completed, you may need to touch up these areas.
- 5 All hardwood floors expand and contract with the increase and decrease of humidity, so you will experience slight gapping which will be much more noticeable on light-stained, pickled or bleached floors.
- 6 Certain finishes temporarily affect carbon monoxide detectors. We strongly recommend that you remove these while the floor work is being completed.
- 7 There will be loud noises especially during the installation—due to the pneumatic nailer, compressor, and electric saws. Please take any necessary precautions prior to the start of the work.
- 8 Remember your pets! All pets, especially birds and fish must be removed and kept clear of the work area for the duration of the completed work—most importantly when putting finish coats on the floor! Even though the floor may seem dry to the touch, an animal's nails will still scratch the floor until the finish coat has fully cured.
- 9 Furnace filters may need to be replaced, once the floor work has been completed. Please check them!

 If any further questions should arise, please feel free to call us and we will do our best to accomodate your needs.